

RFP for Office VoIP Telephone/Unified Communication System – Q & A

Provide a description of the network cabling at the new location? **Cat6**

Is the city providing PoE (Power over Ethernet) switches at the new location? **Yes**

Provide a description of the switching fabric at the new location? HP, Dell, Cisco, please indicate model numbers **Probably Dell N2048P**

Does the new location have Internet connectivity today? **Currently No** If not, when will it be in place? **Estimate August 1** Who is the provider and what is the bandwidth being provisioned? **Comcast 50/5 Mbps, secondary connection into location which will be used for VoIP**

Who is the city's current voice provider(s)? **Century Link** What type of circuits is the city using for voice? **PRI T1** When do contracts expire for these circuits? **Currently Expired**

How many direct inward dial (DID) numbers does the city have today? **100** Does the city want to move all to the new location? **Yes**

Does the satellite office have Internet connectivity today? **Currently No** If not, when will it be provided? **TBD** Who is the provider? **TBD** What is the bandwidth? **TBD**

Where large conference phones will be placed, how often are they used? **At least weekly**

Does the city want training done prior to move to new facility or after it has been occupied? **Would like training before new facility if possible.**

How many administrators does the city require to be trained? **At least 2**

Can you send a copy of the RFP to us in Word?

Is there any overhead paging that needs to be integrated? If so, what brand? **No**

Other than faxing, is there any other analog connections needed? IE, door entry. **No**

POTs line integration? **TBD (To be determined)**

Any analog loud ringers attached to the system? **No** Is there need for loud ringers, or strobe ringers in areas such as the shooting range? **No**

How many parties will you require on your audio conference bridge, at one time? **Up to 10**

Do you currently have PoE switching that the phones will connect to? **Yes**

Is there Cat 5e or higher at each end unit (phone)? **Yes**